



**VIKING COMMUNICATIONS**

WIRELESS COMMUNICATIONS EQUIPMENT & SERVICE SINCE 1964

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## ***CPNI (Customer Proprietary Network Information) Policy***

### **OVERVIEW**

The United States Federal Government has implemented, through the Federal Communications Commission (FCC), a mandate to closely guard customer account information. Title 47 of the Federal Code of Regulations part 64:2001-2009 lays the groundwork for such protections.

### **METHOD**

No Viking Land Mobile Communications, Inc. employee shall divulge any information regarding the administrative or technical details of a customer's account unless:

1. The information is sent, via USPS postal mail or private courier, to the customer's address of record.
2. The customer is called, by a Viking Land Mobile Communications Inc. employee, at the customer's phone number of record.